# Prerequisite:

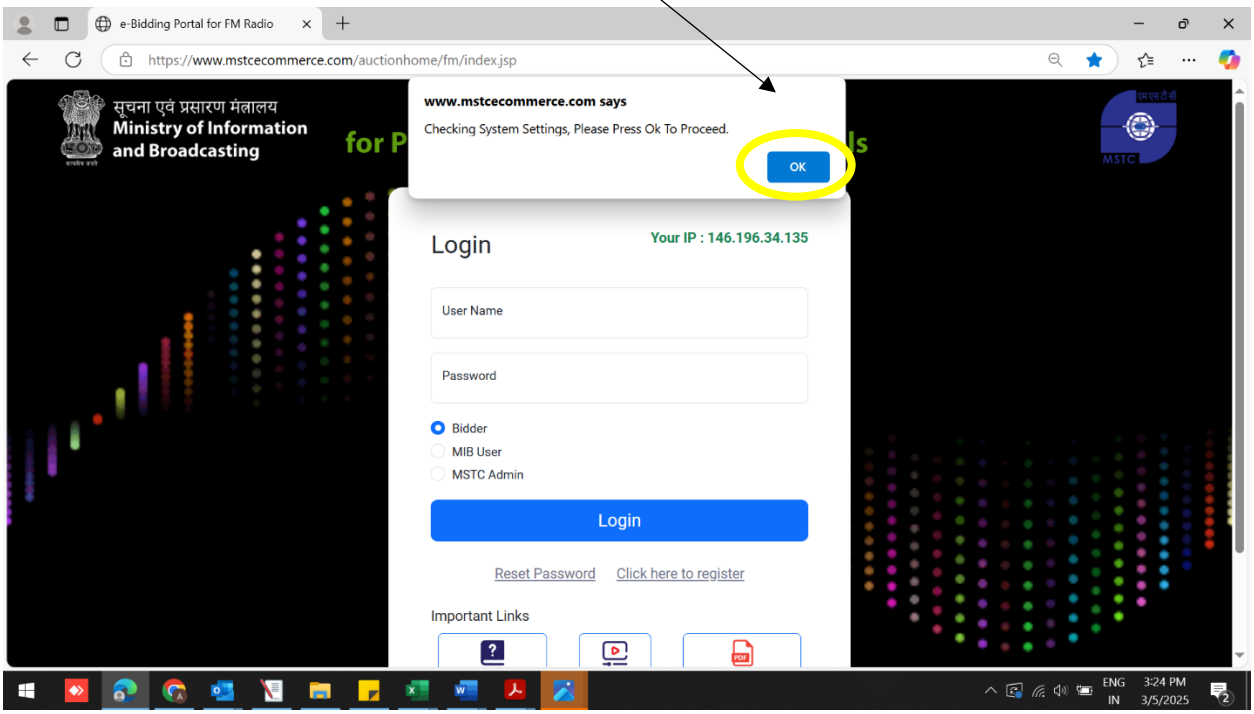
- Java 8 or above
- Local system admin rights
  - Note: System should "run as administrator".
  - Must not ask for any username or password while installation
- The FM Portal is compatible in Microsoft Edge, Mozilla Firefox and Google Chrome.

# System Settings:

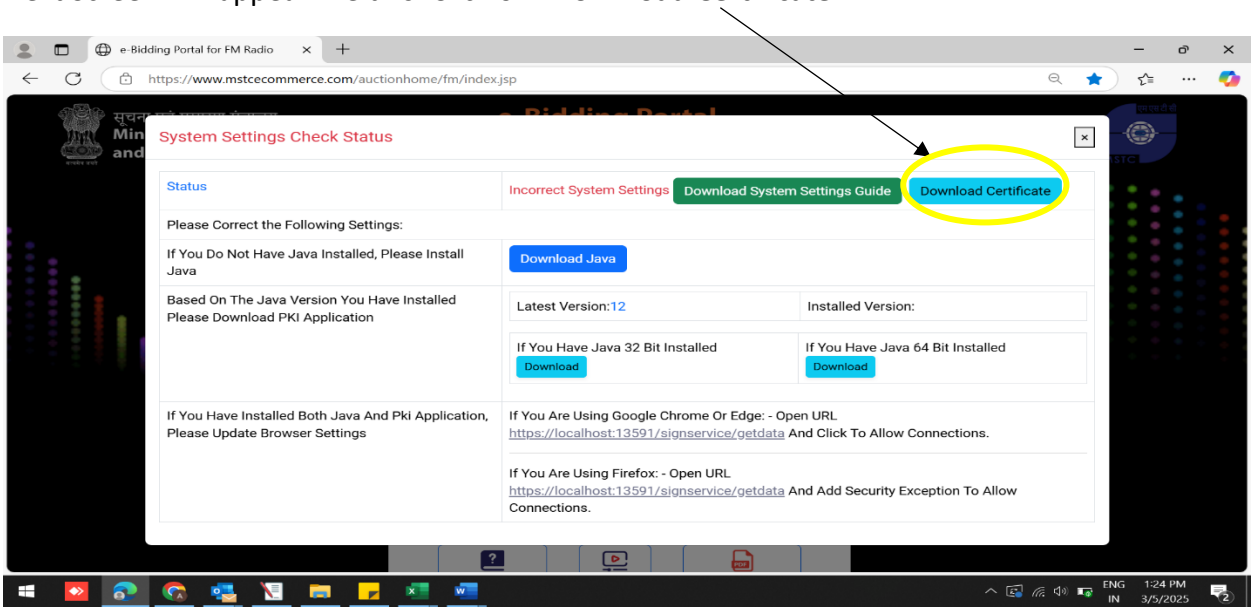
Log on to FM Portal [https://www.mstcecommerce.com/auctionhome/fm/index.jsp](https://www.mstcecommerce.com/auctionhome/fm/index.jsp)

The portal checks for systems settings as soon as you open the link. If settings are not appropriate, it throws an error message. Click OK and proceed further

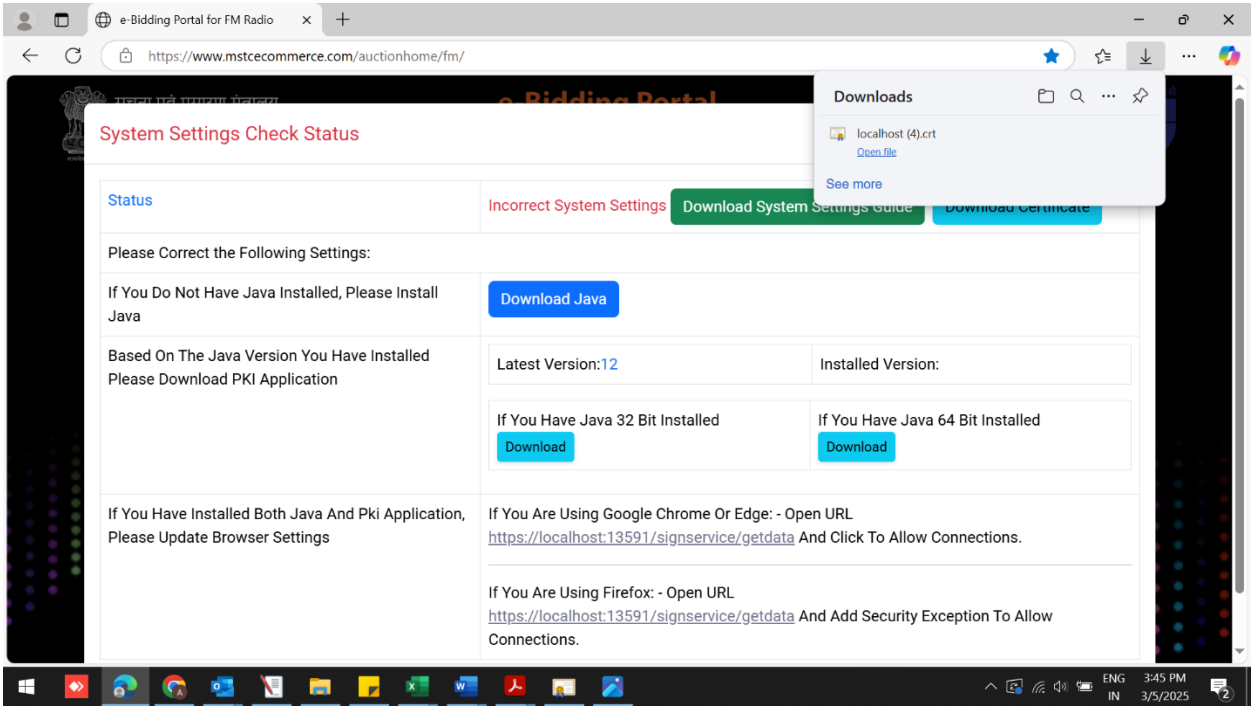
**Step 1-Installation of LocalHost Certificate**



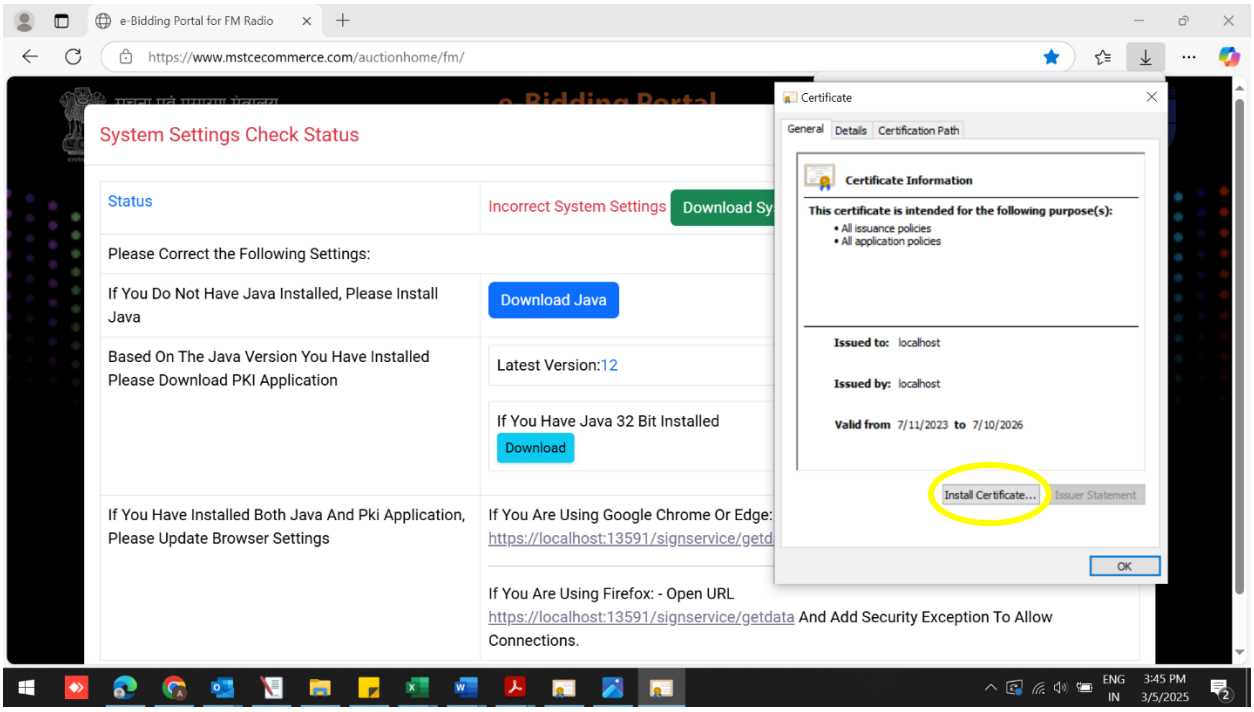
Next Screen will appear like this. Click on “**Download Certificate**”.




Once the certificate is downloaded, Open the file

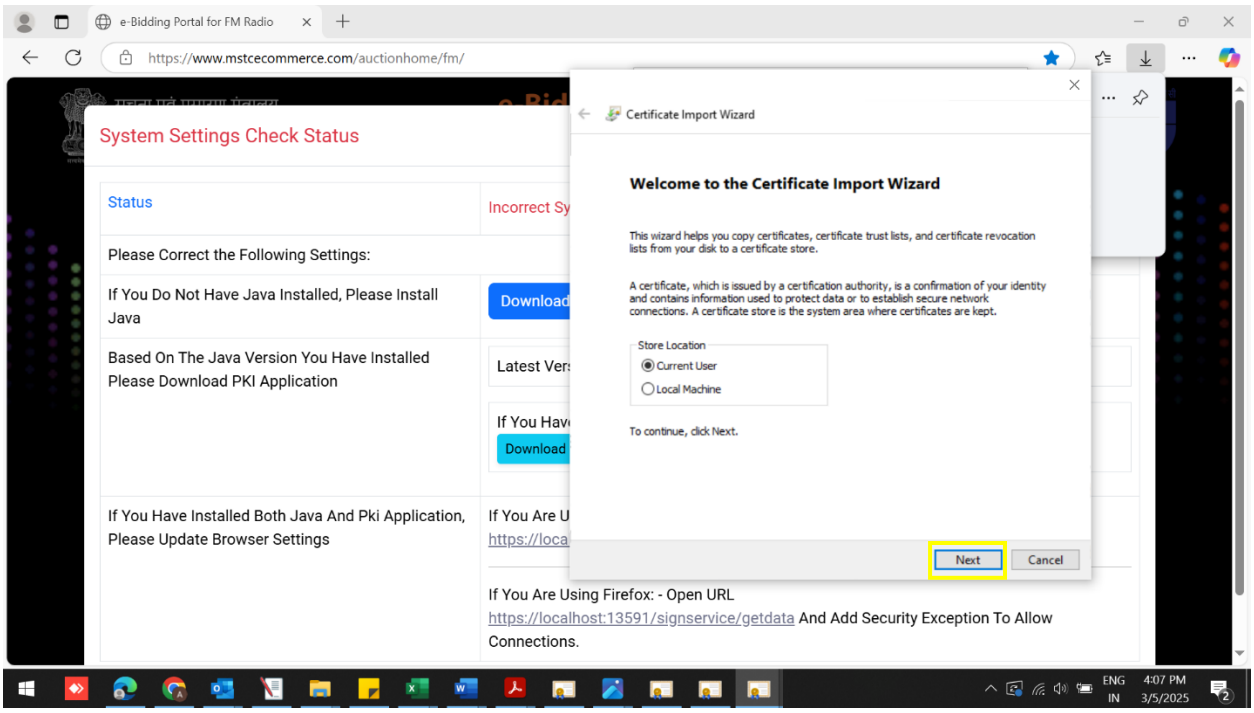


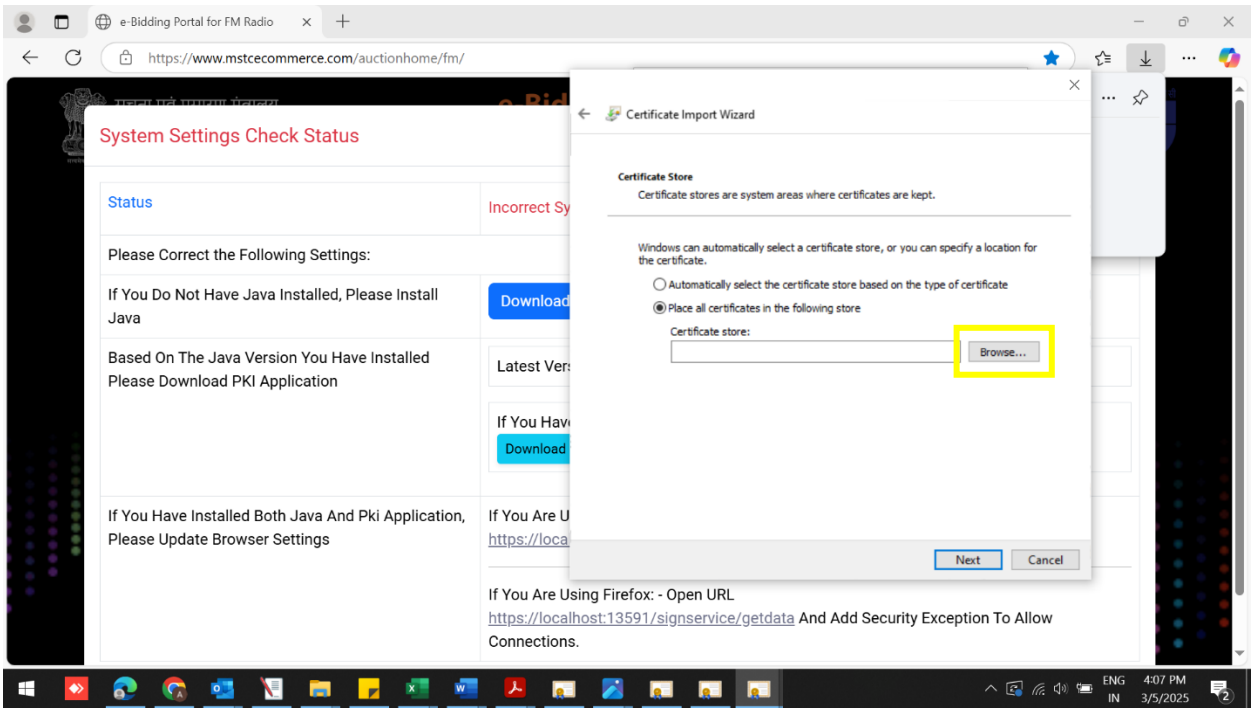
Click “Install Certificate”




On clicking “Install Certificate”, Certificate Import Wizard will get opened. Follow the below steps:

- Click next with the selection-“Current user”
- Select “Place all certificates in the following store” and click “Browse”
- On Browsing-select location of the store as “Trusted Root Certificates Authorities” and Click ok
- On next step, click Next and Finish. The certificate will get imported and you will get the success message.


e-Bidding Portal for FM Radio
https://www.mstcecommerce.com/auctionhome/fm/
System Settings Check Status
Status
Incorrect Sy
Please Correct the Following Settings:
If You Do Not Have Java Installed, Please Install Java
Download
Based On The Java Version You Have Installed Please Download PKI Application
Latest Vers
If You Have
Download
If You Have Installed Both Java And Pki Application, Please Update Browser Settings
If You Are U
https://loca
If You Are Using Firefox: - Open URL https://localhost:13591/signservice/getdata And Add Security Exception To Allow Connections.
Certificate Import Wizard
Welcome to the Certificate Import Wizard
This wizard helps you copy certificates, certificate trust lists, and certificate revocation lists from your disk to a certificate store.
A certificate, which is issued by a certification authority, is a confirmation of your identity and contains information used to protect data or to establish secure network connections. A certificate store is the system area where certificates are kept.
Store Location
Current User
Local Machine
To continue, click Next.
Next
Cancel
ENG
IN
4:07 PM
3/5/2025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Based On The Java Version You Have Installed Please Download PKI Application
Latest Vers
If You Have
Download
If You Have Installed Both Java And Pki Application, Please Update Browser Settings
If You Are U
https://loca
If You Are Using Firefox: - Open URL https://localhost:13591/signservice/getdata And Add Security Exception To Allow Connections.
Certificate Import Wizard
Certificate Store
Certificate stores are system areas where certificates are kept.
Windows can automatically select a certificate store, or you can specify a location for the certificate.
Automatically select the certificate store based on the type of certificate
Place all certificates in the following store
Certificate store:
Browse...
Next
Cancel
ENG
IN
4:07 PM
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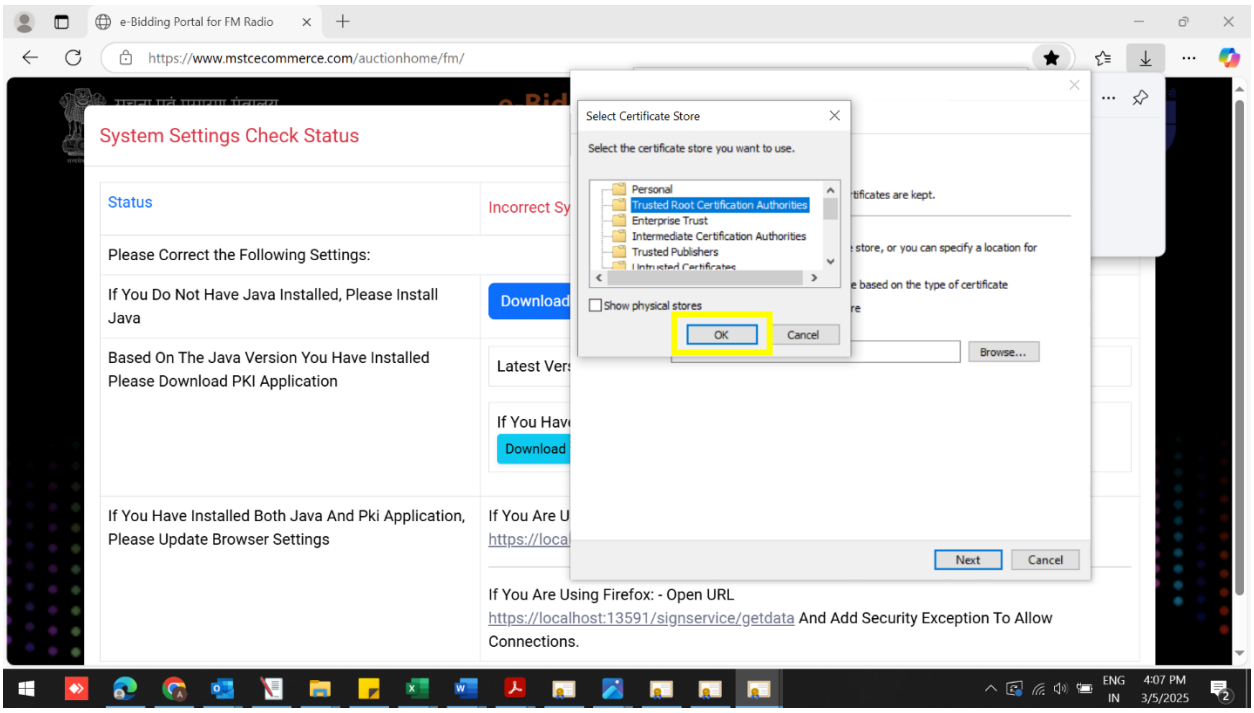
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If You Are U
https://loca
If You Are Using Firefox: - Open URL https://localhost:13591/signservice/getdata And Add Security Exception To Allow Connections.
Select Certificate Store
Select the certificate store you want to use.
Personal
Trusted Root Certification Authorities
Enterprise Trust
Intermediate Certification Authorities
Trusted Publishers
Show physical stores
OK
Cancel
Browse...
Next
Cancel
ENG
IN
4:07 PM
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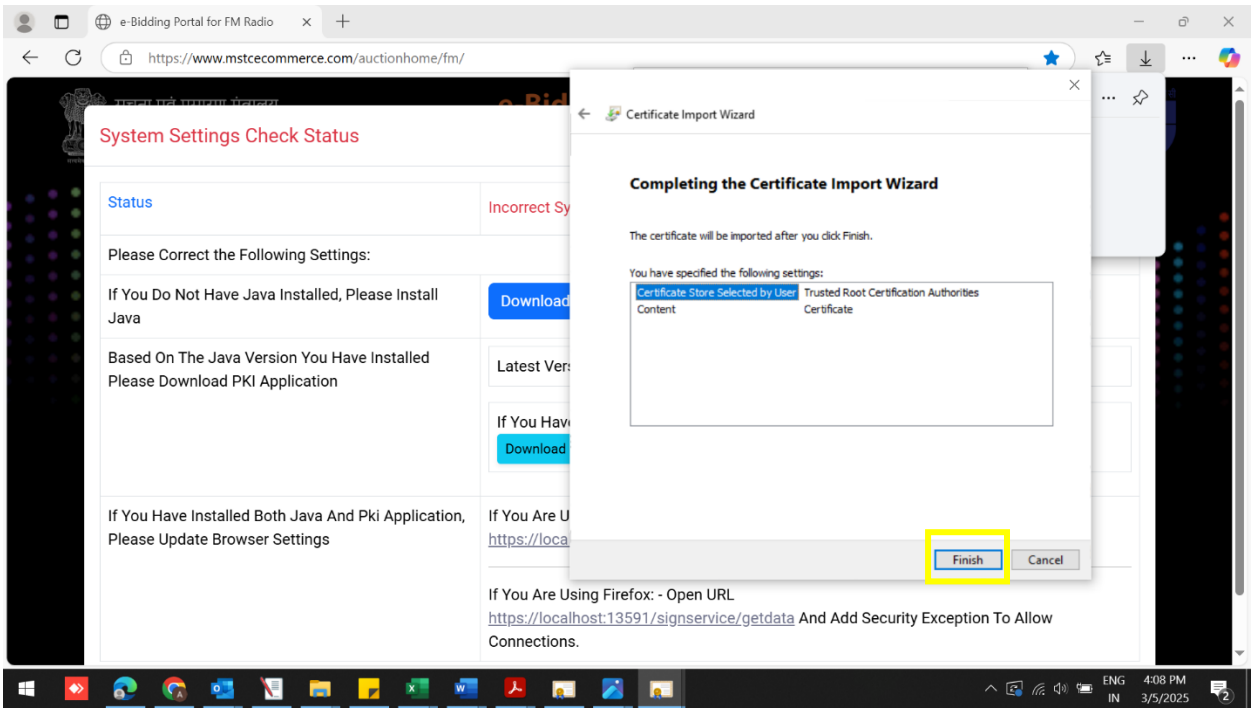
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If You Are U
https://loca
If You Are Using Firefox: - Open URL https://localhost:13591/signservice/getdata And Add Security Exception To Allow Connections.
Certificate Import Wizard
Completing the Certificate Import Wizard
The certificate will be imported after you click Finish.
You have specified the following settings:
Certificate Store Selected by User
Trusted Root Certification Authorities
Content
Certificate
Finish
Cancel
ENG
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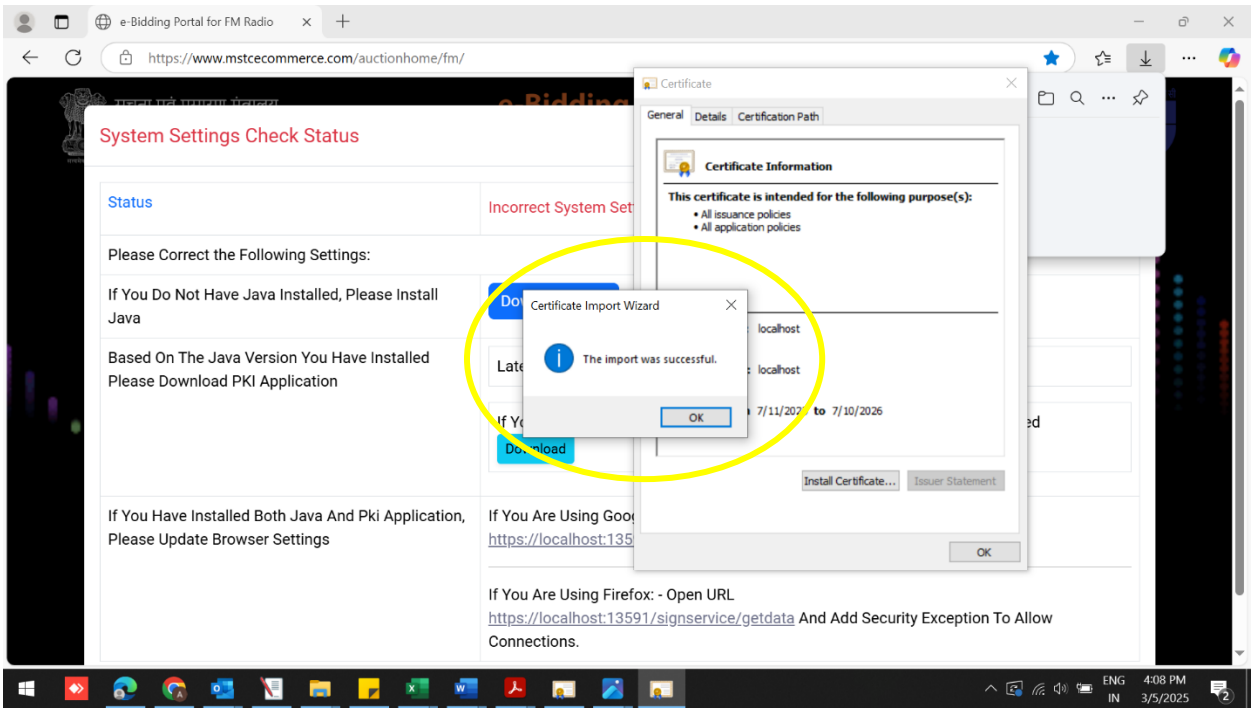
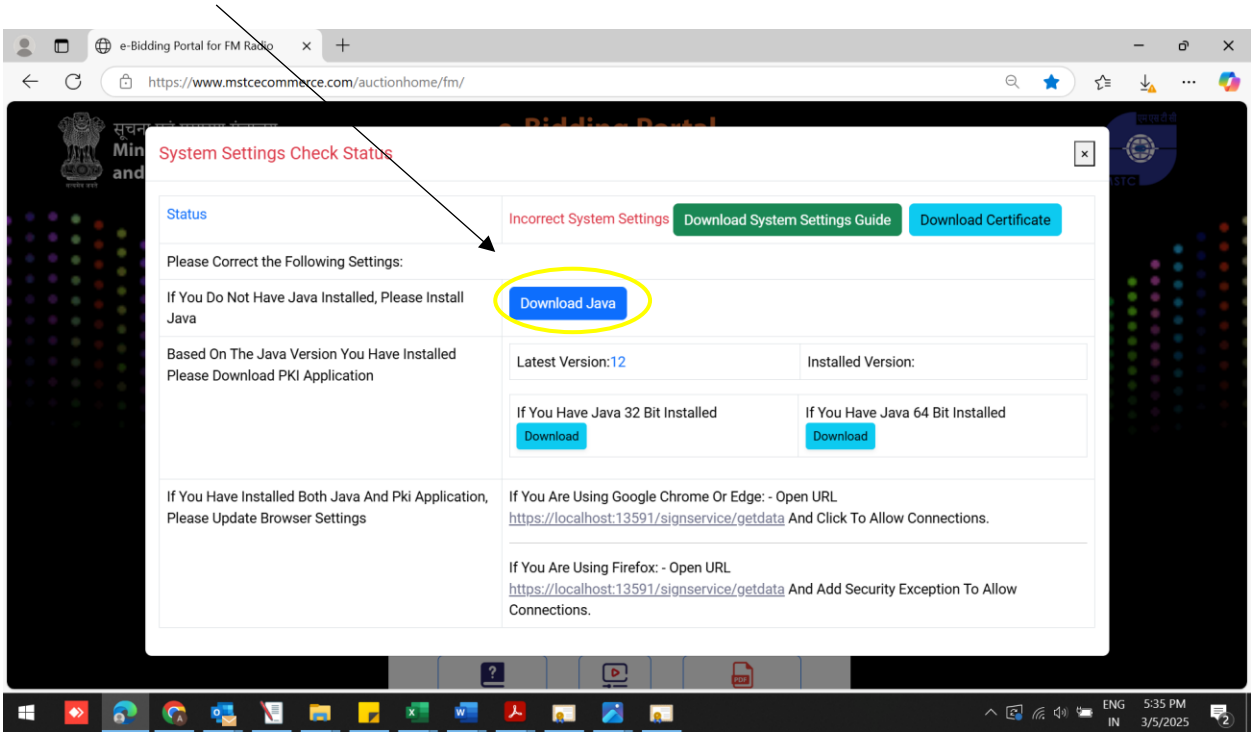
4:08 PM
3/5/2025

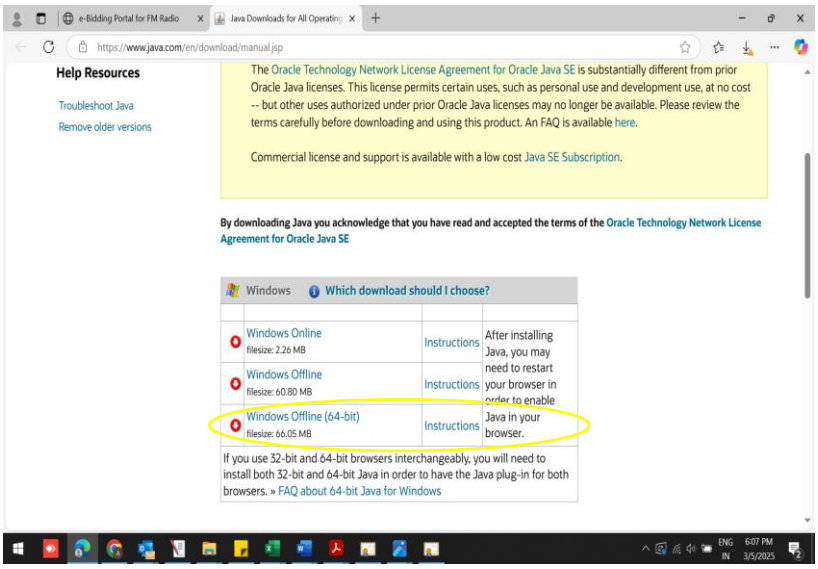


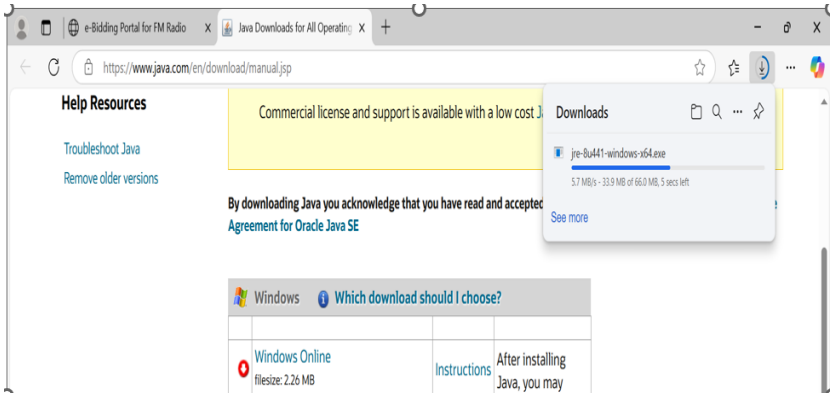

**Step 2 -Installation of Java:**

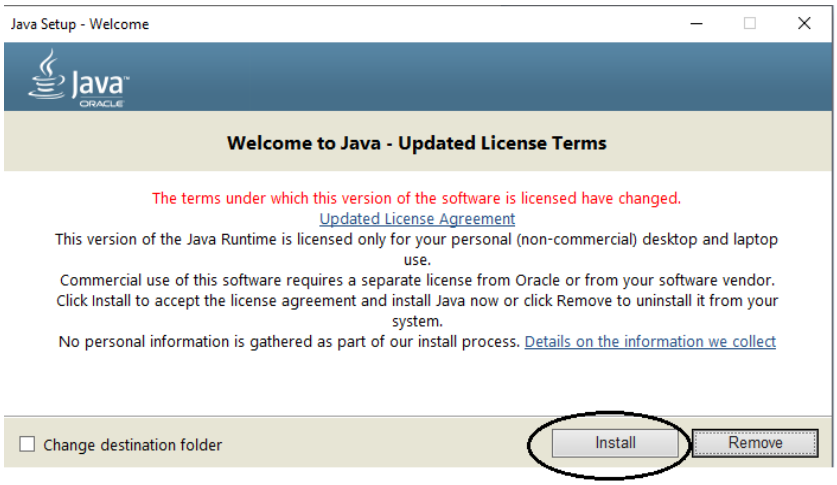
If your system doesn't have the desired version of Java, it may be installed by following the below steps

**Click "Download Java"**





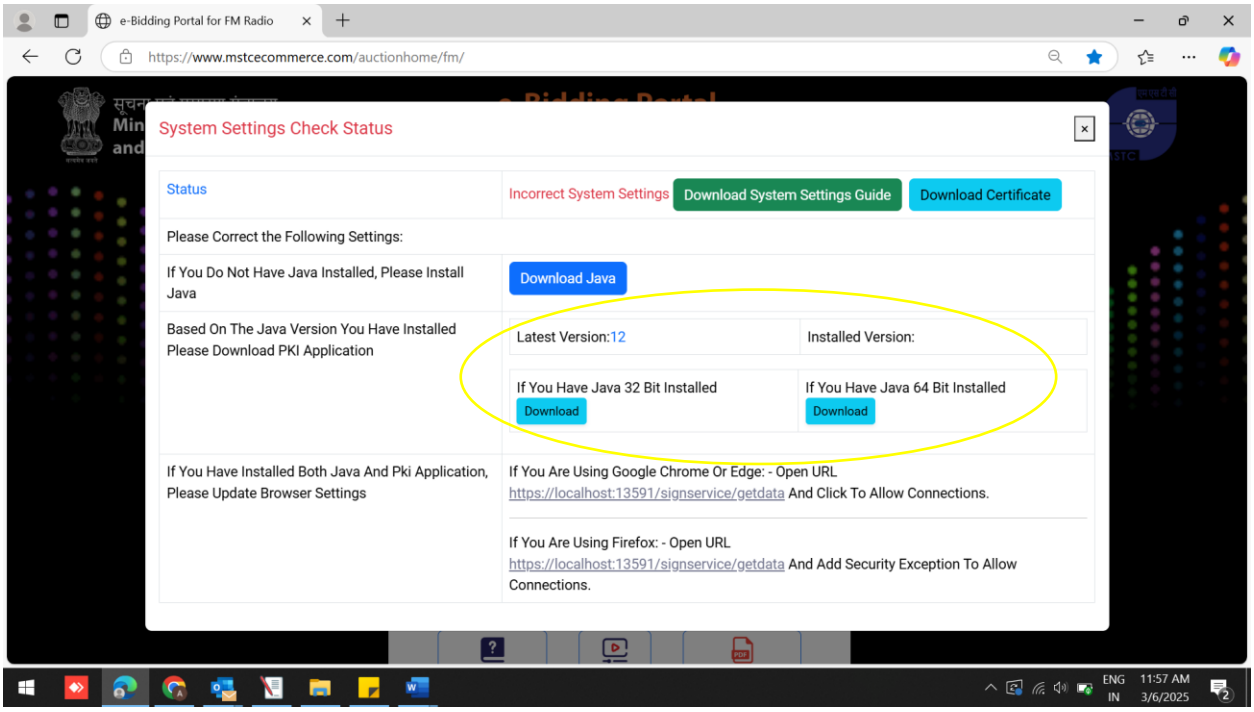



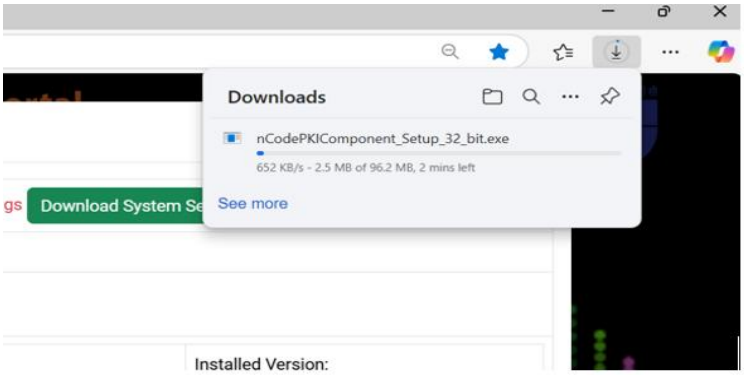




- On Clicking “Download Java”, It redirects you to Java Website.
- On this page, scroll down and click on “Windows Offline (64 bit)”
- The latest version of the Java will get downloaded.
- Locate the downloaded Java in your system and double click the set-up file to install.
- Click on Install.
- Upon successful installation of Java, you will get a successful message.

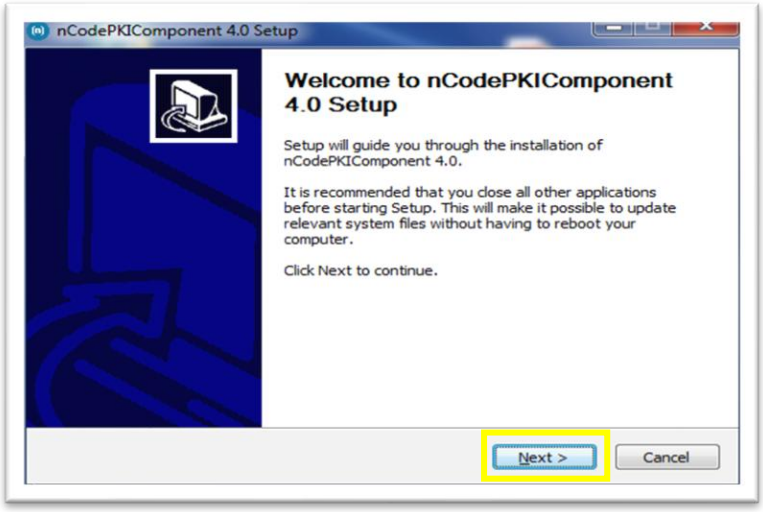
**Step 3-Installation of PKI Application**

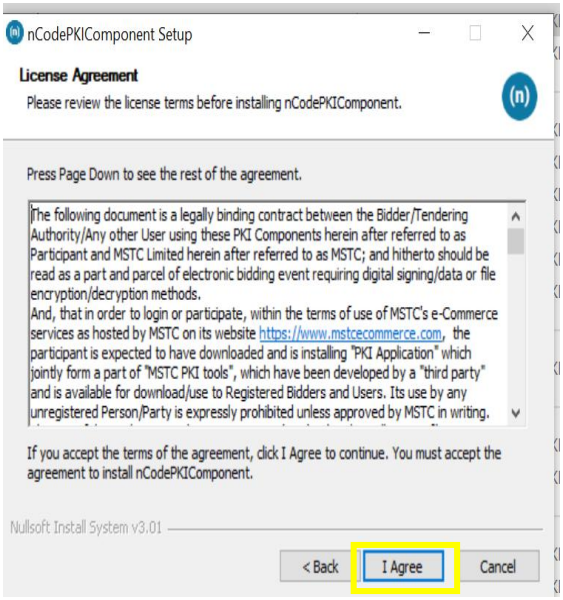
- After successfully installing the LocalHost certificate and Java, install the **MSTC PKI application** depending on the Java version you have installed. There are separate links for downloading PKI application for 32 bit and 64 bit Java. Download the PKI application accordingly.

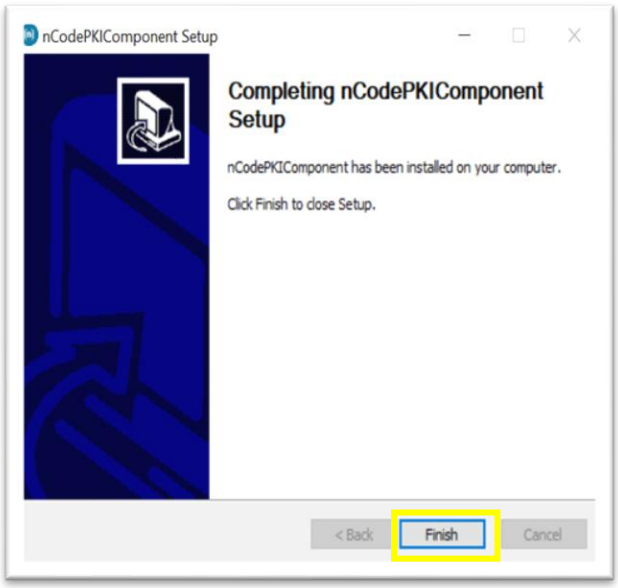




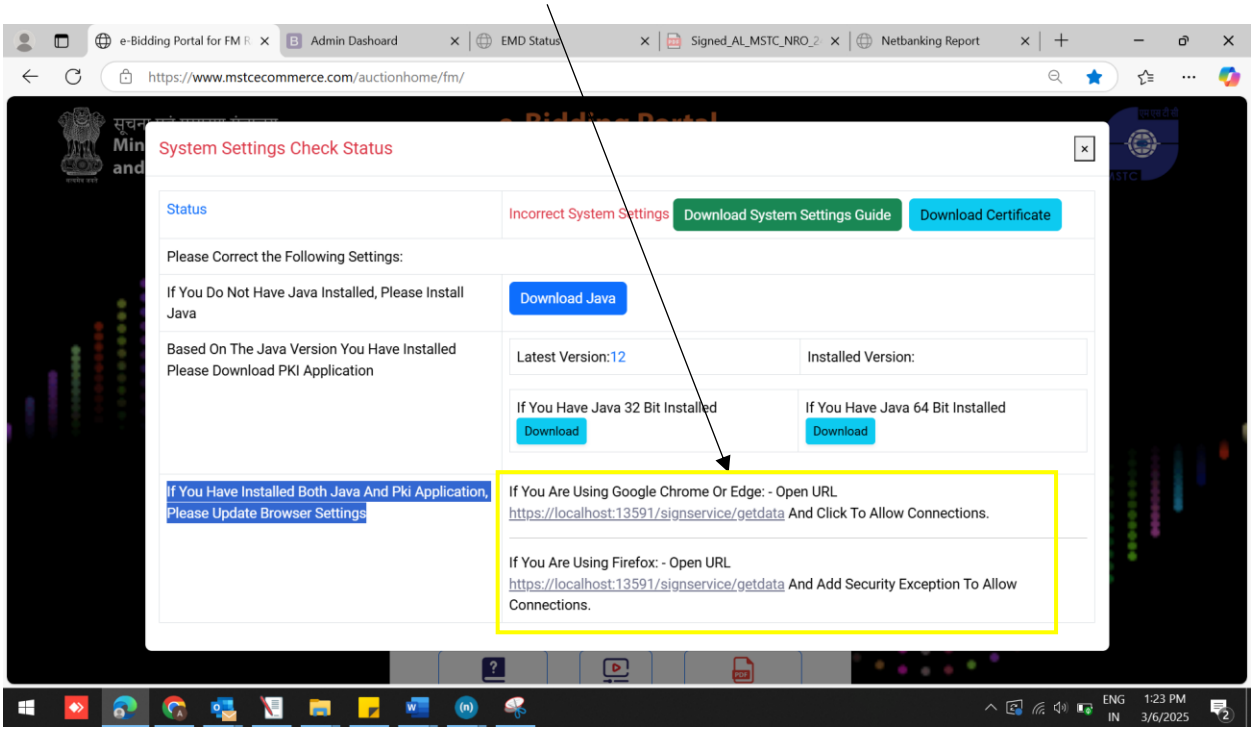

- On clicking the link "**Download**", for downloading the PKI application depending on the Java Version installed, ncode set-up gets downloaded.
- Double click the set-up file to install the component.
- Click on Next and agree to the terms and conditions
- Click on Finish to complete the installation.



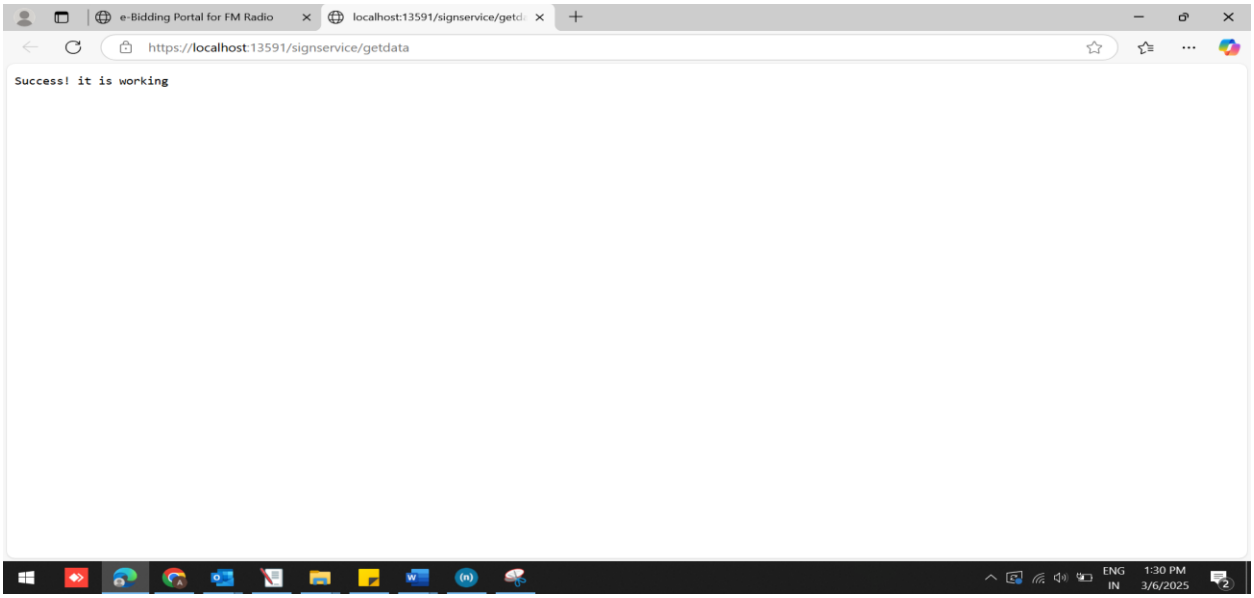



**Step 4: After completing all the 3 steps as mentioned above, allow the connection by clicking on the given URL depending on the browser you are using.**




On clicking the URL, it gives success message.




**After completing all the 4 steps, refresh the website and Login with your username and password and link your DSC**

In case of any issues, you may contact us on the below contact numbers:

<table>
<tr><th>Contact Person Details</th><th>Contact Numbers</th></tr>
<tr><td>MSTC Help Desk Team at Kolkata</td><td>IVRS – 07969066600<br><br>Email id- helpdeskho@mstcindia.in</td></tr>
<tr><td>MSTC Help Desk number Team at Delhi</td><td>Phone numbers:<br><br><table><tr><td>011-23212357</td><td>011-23215163</td></tr><tr><td>011-23217850</td><td></td></tr></table><br>Email id- helpdesknro@mstcindia.in</td></tr>
<tr><td colspan="2">Availability of Help Desk:<br>9:30 AM to 6:00 PM on all working days.</td></tr>
<tr><td>Shri Setu Dutt Sharma, Senior Manager</td><td>Mobile no.- 7878055855<br>Email id-nroopn3@mstcindia.in</td></tr>
<tr><td>Shri Manoj Pandey, Manager</td><td>Mobile no.- 9727700986<br>Email id-nroopn8@mstcindia.in</td></tr>
<tr><td>Shri Keshav Arora, Deputy Manager</td><td>Mobile no.- 9830430434<br>Email id-nroopn15@mstcindia.in</td></tr>
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