Guidelines for Users on system configuration for PPA Portal

(The following section is meant only to provide guidance to users on how to configure their computers / browsers for bidding in PPA portal on the web portal of MSTC. These guidelines are subject to change from time to time depending on the development of the portal. Users are advised to keep checking the latest guidelines from the website to keep themselves updated. They may also contact the offices of MSTC to seek clarification on any point. MSTC shall not be responsible for any mistake committed by any bidder or for any consequent loss to the bidder due to mis-understanding anything written hereunder.)

System Requirement

The following requirements need to be fulfilled for optimum use of MSTC e-auction system for PPA portal.

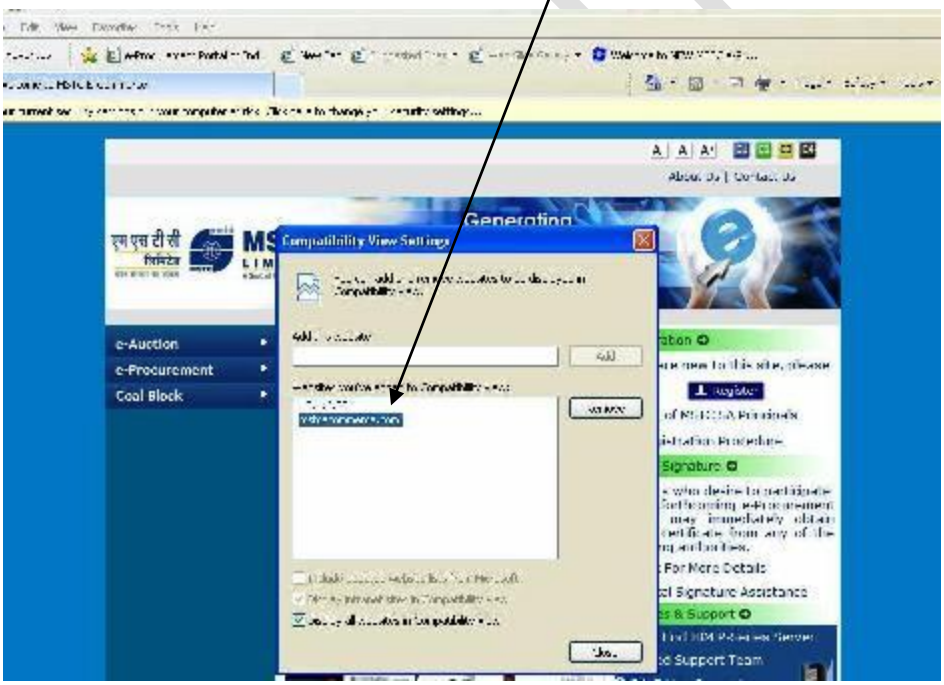
(1) A computer connected to internet through an ISP.

(2) The computer should have adequate RAM depending on version of Windows.

(3) The computer (Desktop / Laptop) should have Windows 7 or above.

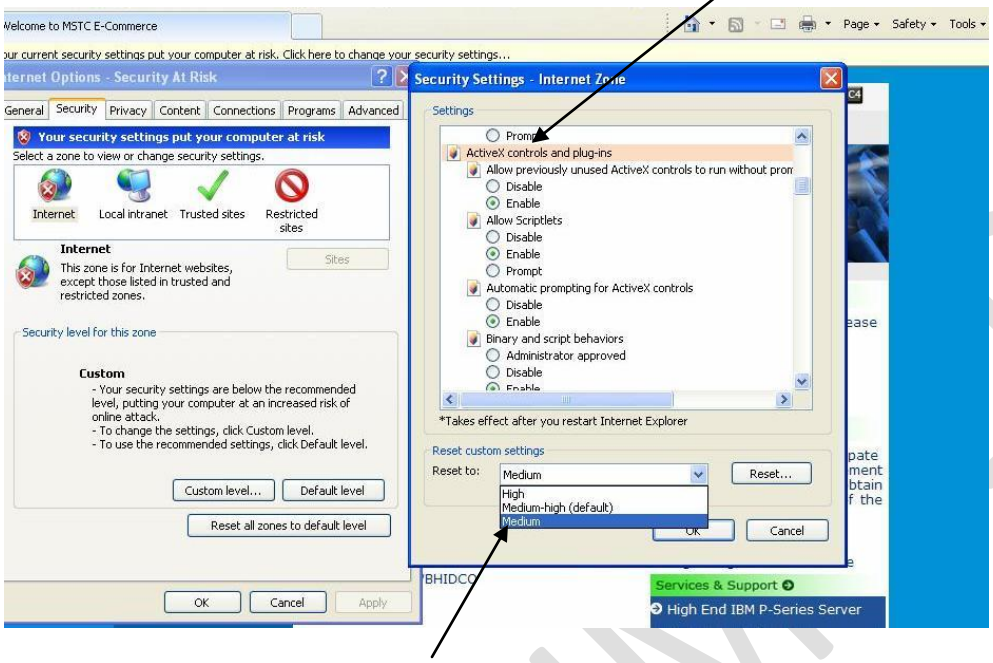
The website is best viewed in Internet Explorer version 7 or above. In case there is a different version being used, the website should be added to Compatibility View Settings as shown below

Tools > Compatibility View Settings > Add our website

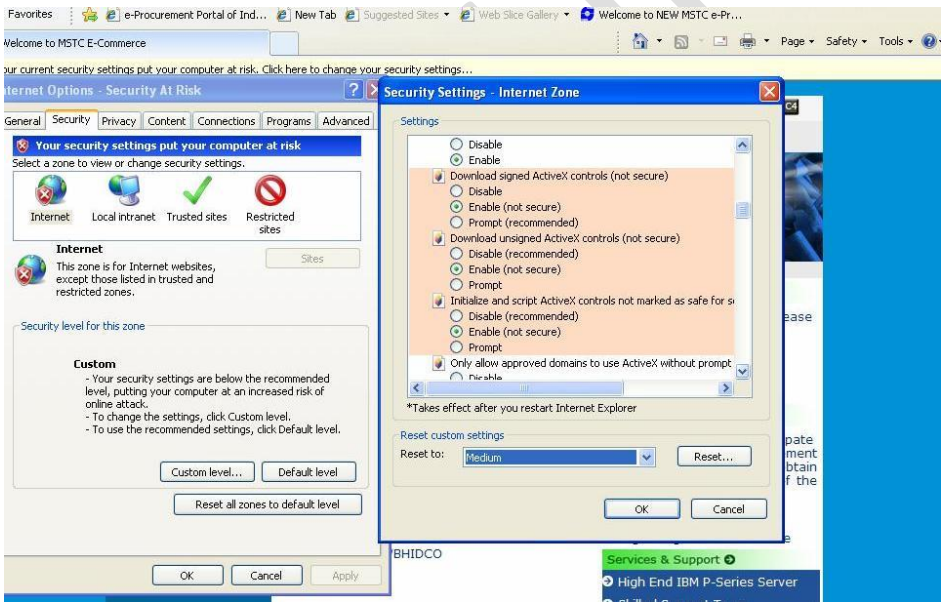


(4) All the ActiveX controls of the Internet Explorer should be **Enabled** as shown below.

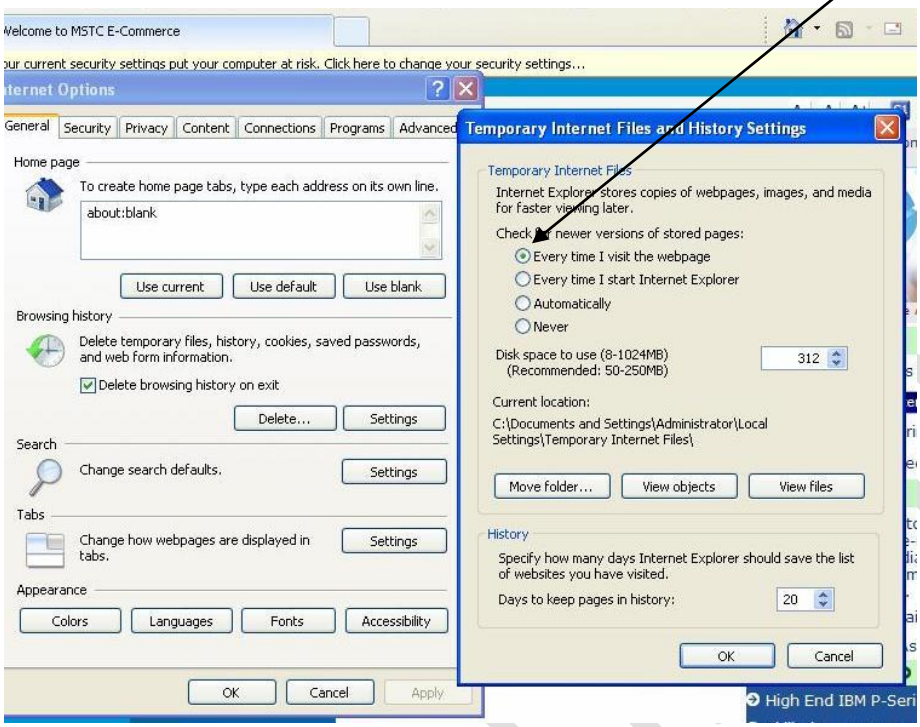
Tools> Internet Options > Security > Custom level > Enable **ALL** Active–X Controls and Plug-ins



The custom settings should be reset to the lowest possible option from the drop down.



(5) The settings under Browsing History (Under Tools → Internet Options → General) for Check for newer versions of web pages should be kept at **Every time I visit the webpage** as shown below.



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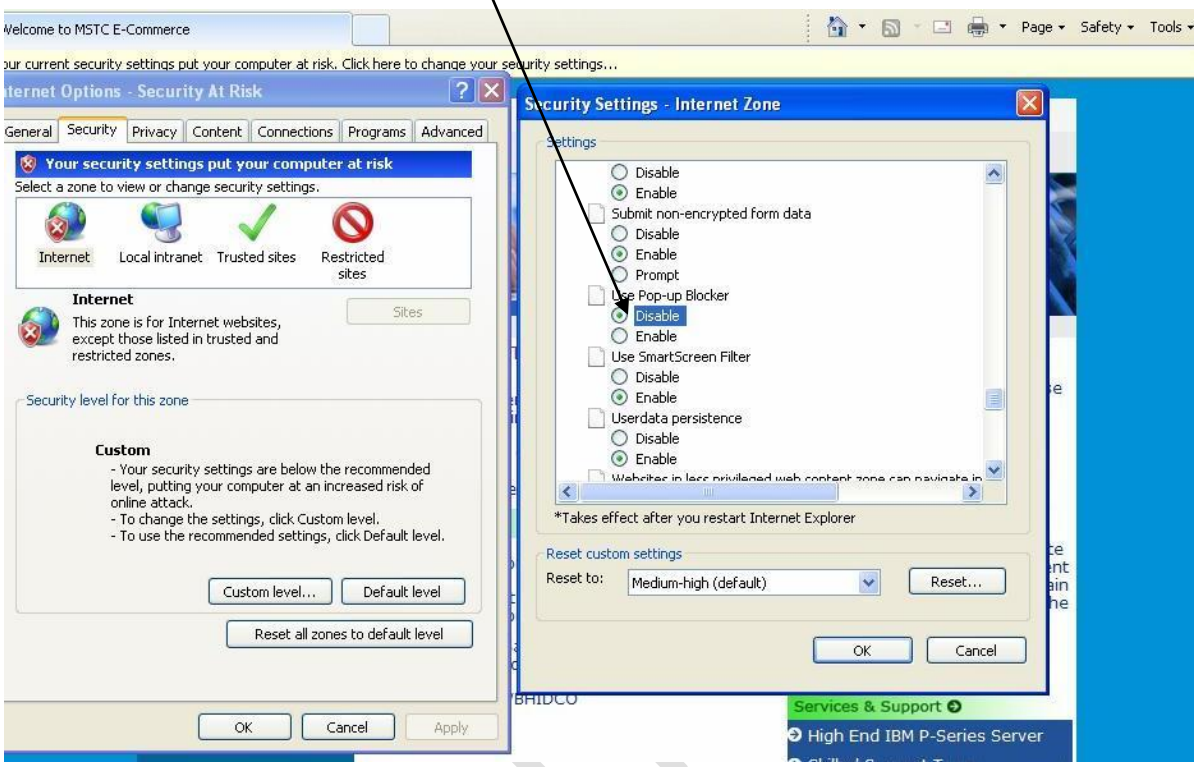
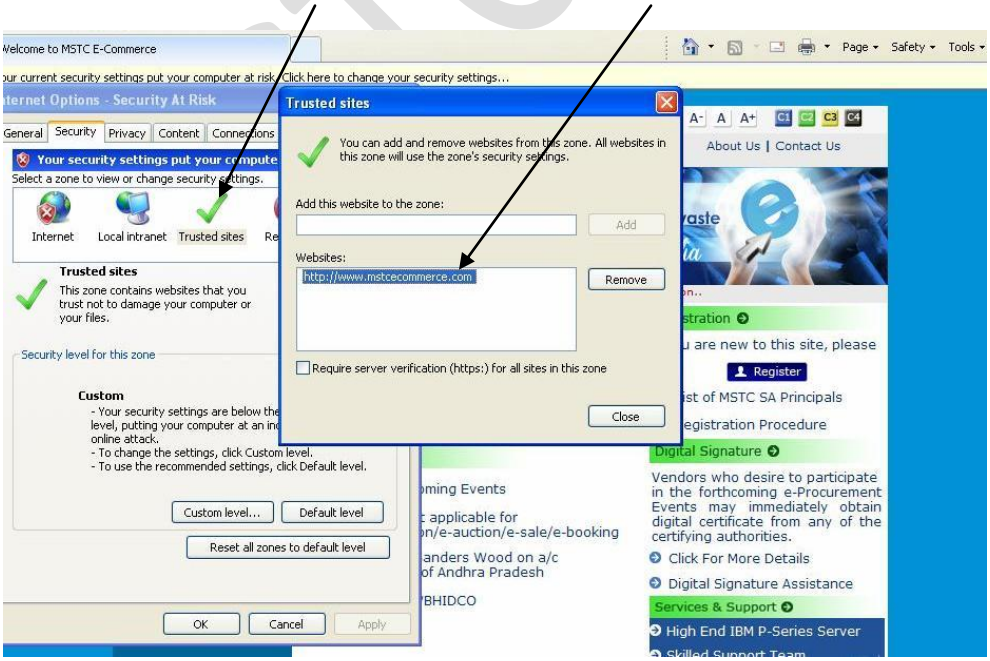
(6) Pop-Blockers should be **Disabled.**



(7) Latest Drivers for your Digital Signature Certificate should be installed properly in the computer.

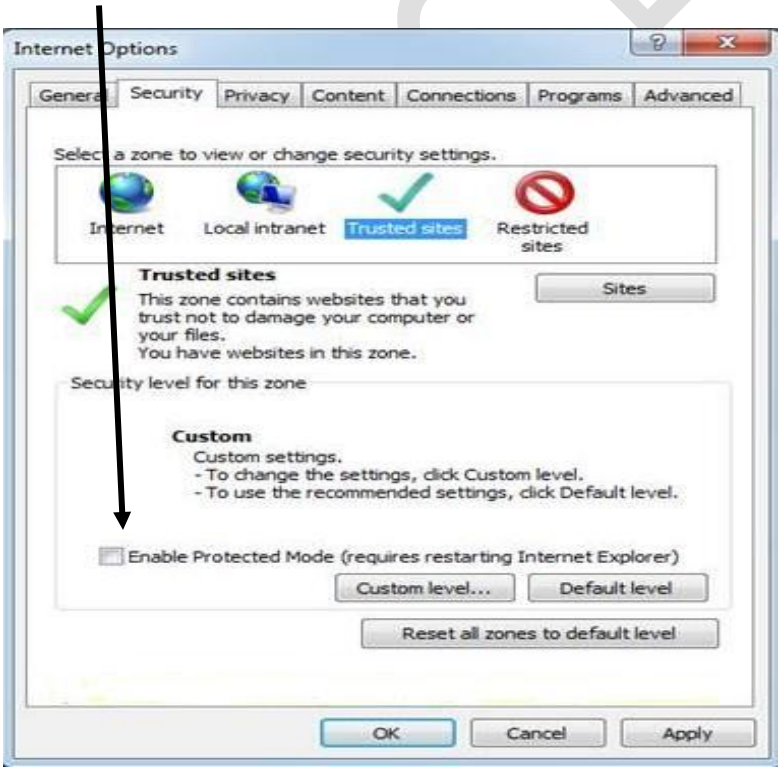
(8) The website http://www.mstcecommerce.com should be added to the list of "**Trusted Sites**".



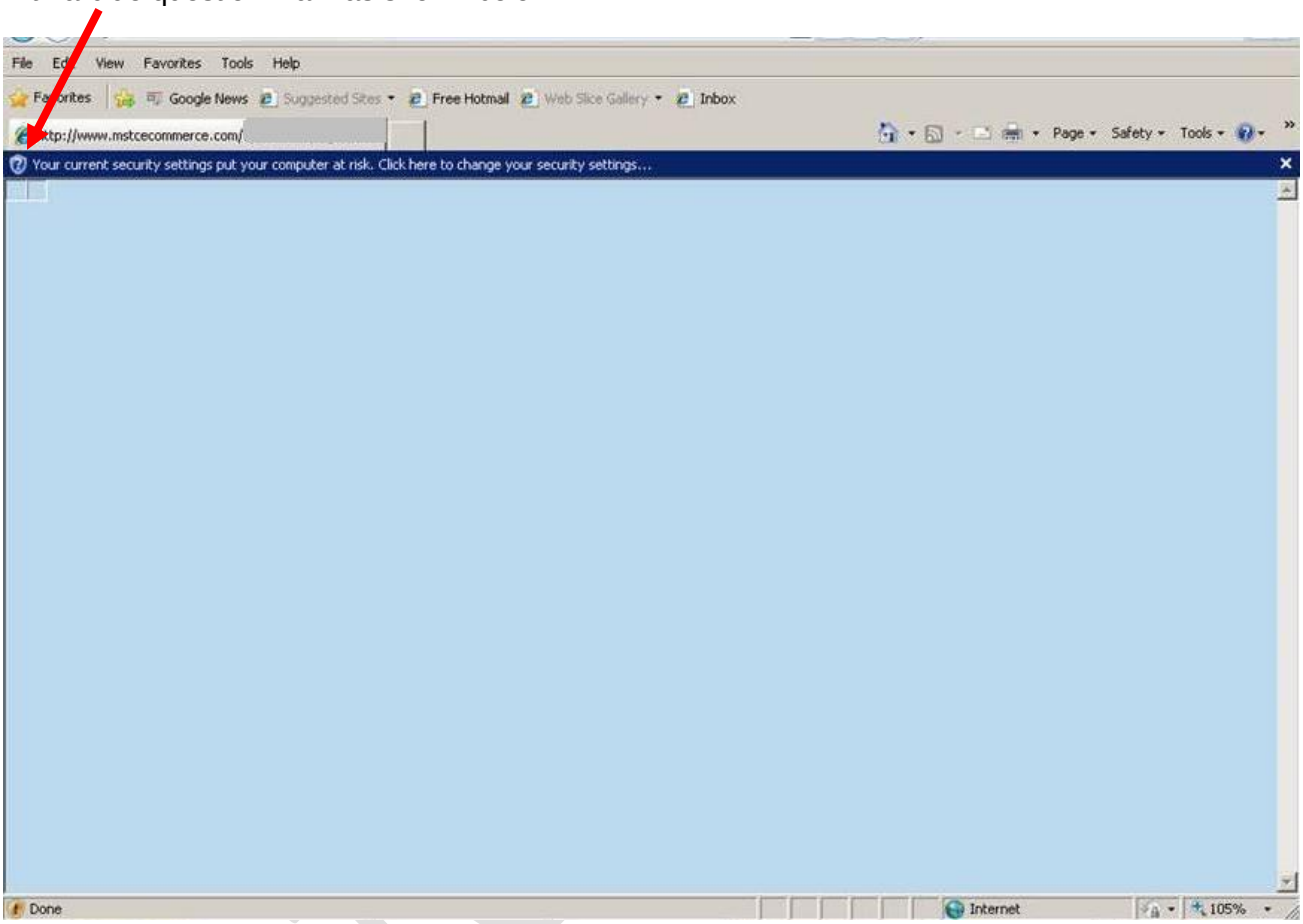
(9) The PC should run as an **Administrator** to install packages on being prompted on screen like TCS signer file for signing with DSC, Java encryption applet for data encryption, etc.

(10) The protected mode of the computer should be turned off as shown below.

Under Tools> Internet Options > Security > There is a check box **"ENABLE PROTECTED MODE".** To enable the Digital Signature Certificate appear in the Signer the box should be unchecked as shown below.

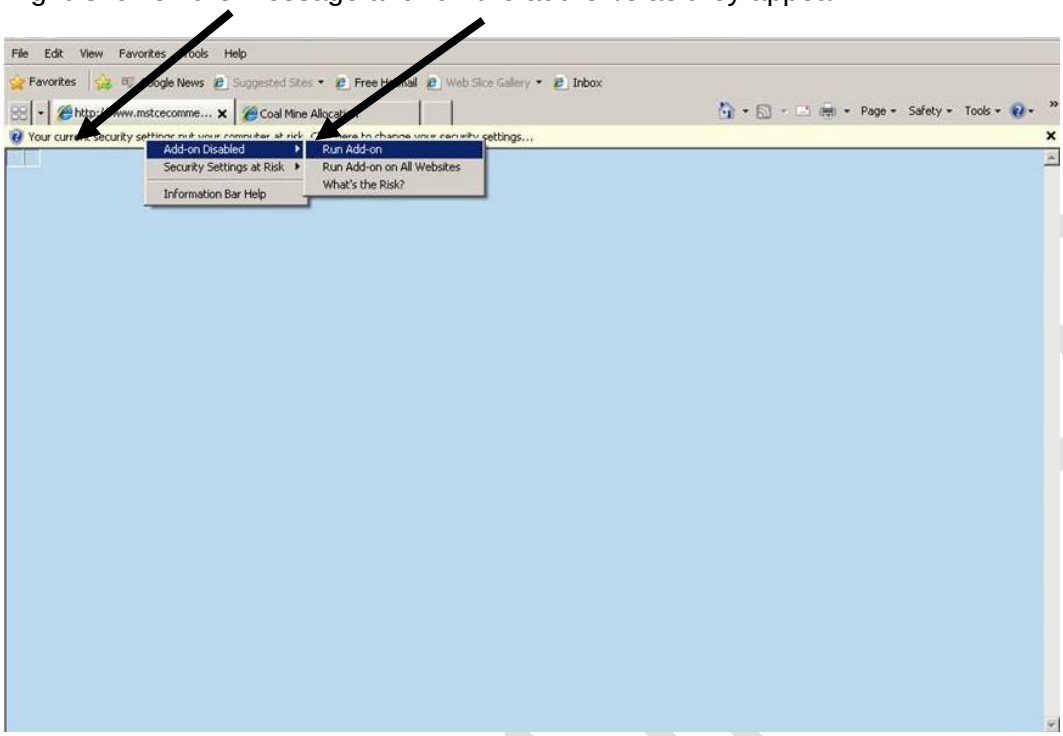


After Changing the settings the message might appear on your screen "**Your current security settings put your computer at risk. Click here to change your security settings"** as shown in subsequent screenshots. This should not be fixed under any circumstances. Initially it might appear with a blue question mark as shown below.

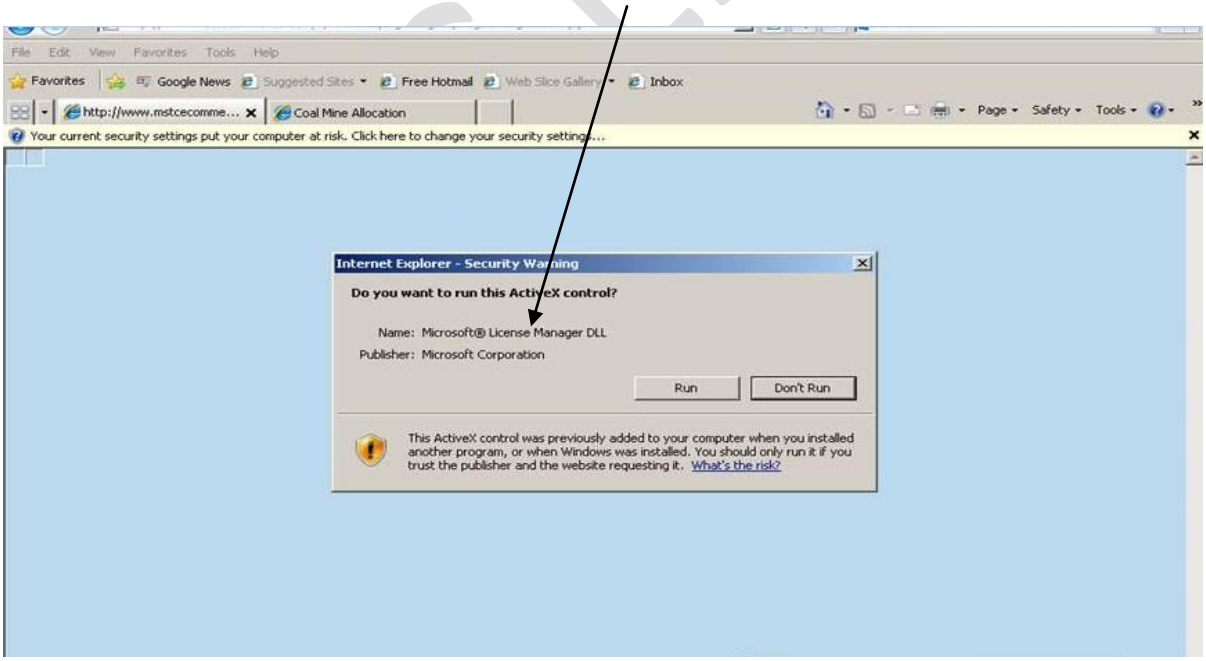


In the above case, the **blue question mark** sign indicates that the website wants to run certain add-on/s. That should be done by right clicking on the icon and running the add-ons as shown in subsequent screenshots.

Right Click on the message and run the add-on/s as they appear.



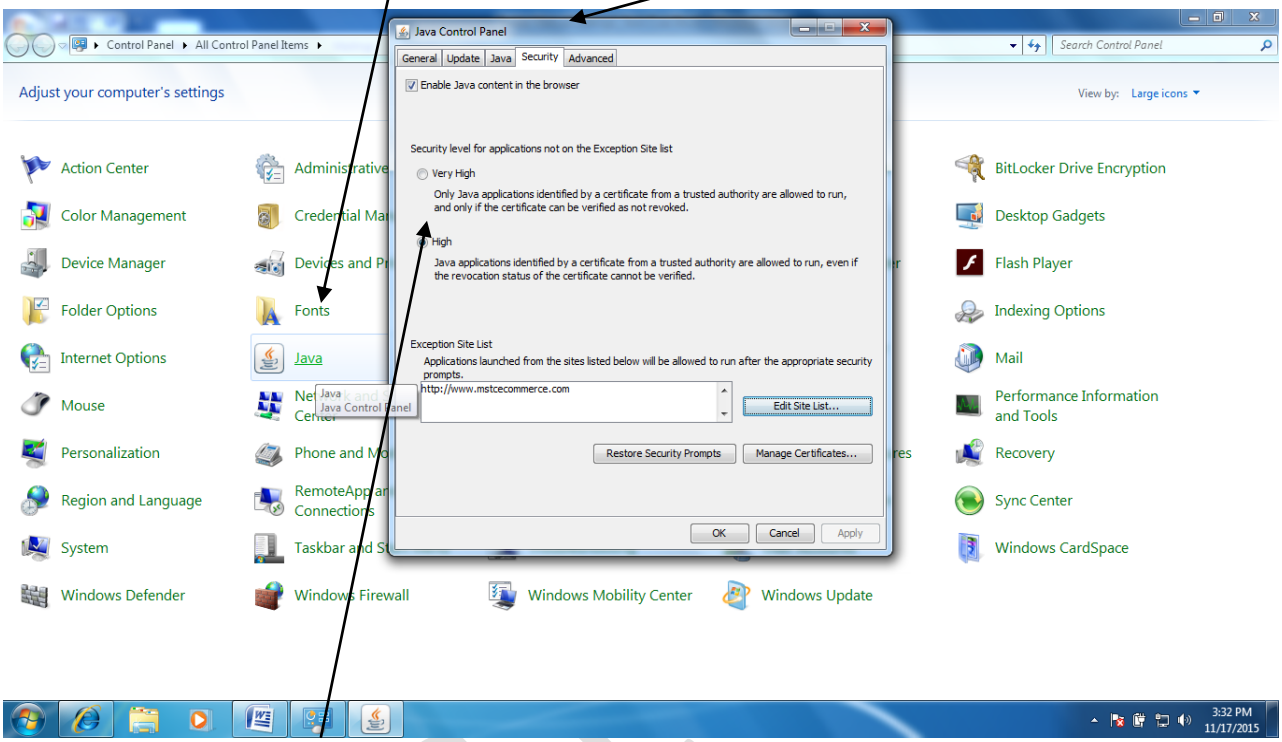
A sample add-on is shown below when the add-on wants to run. Click on run to allow that add-on.



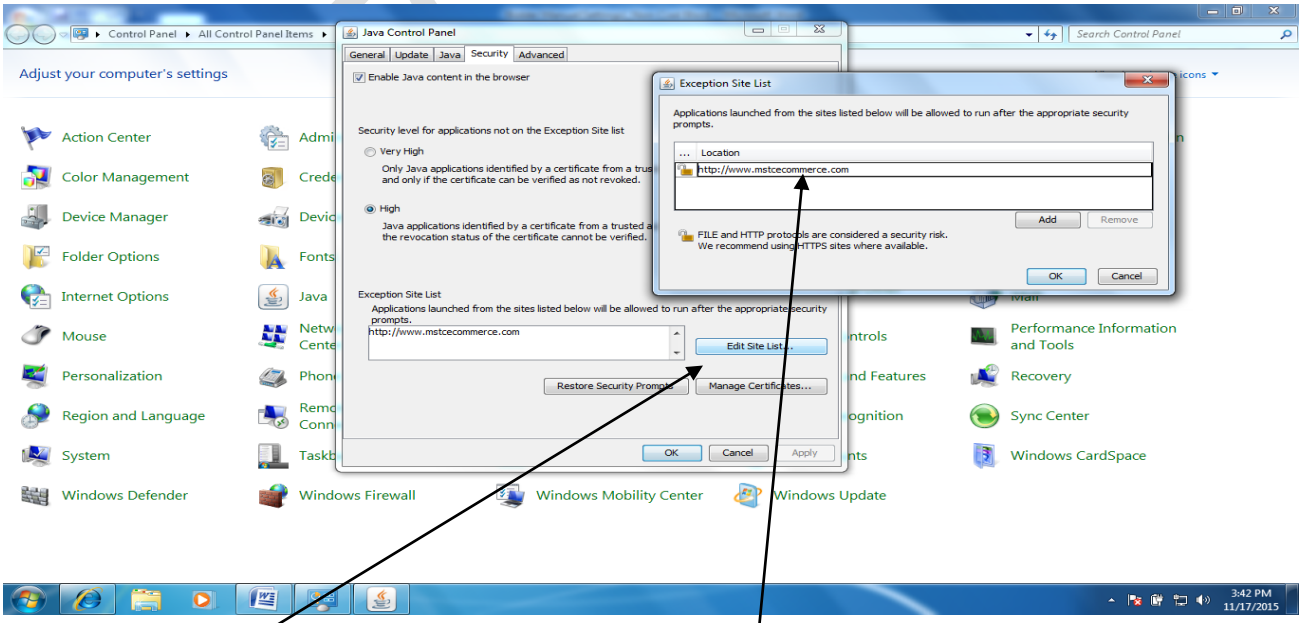
Another add-on "**TCS Signer" (cab file)** also needs to run similarly to allow DSC's to sign digitally.

For Java Configuration

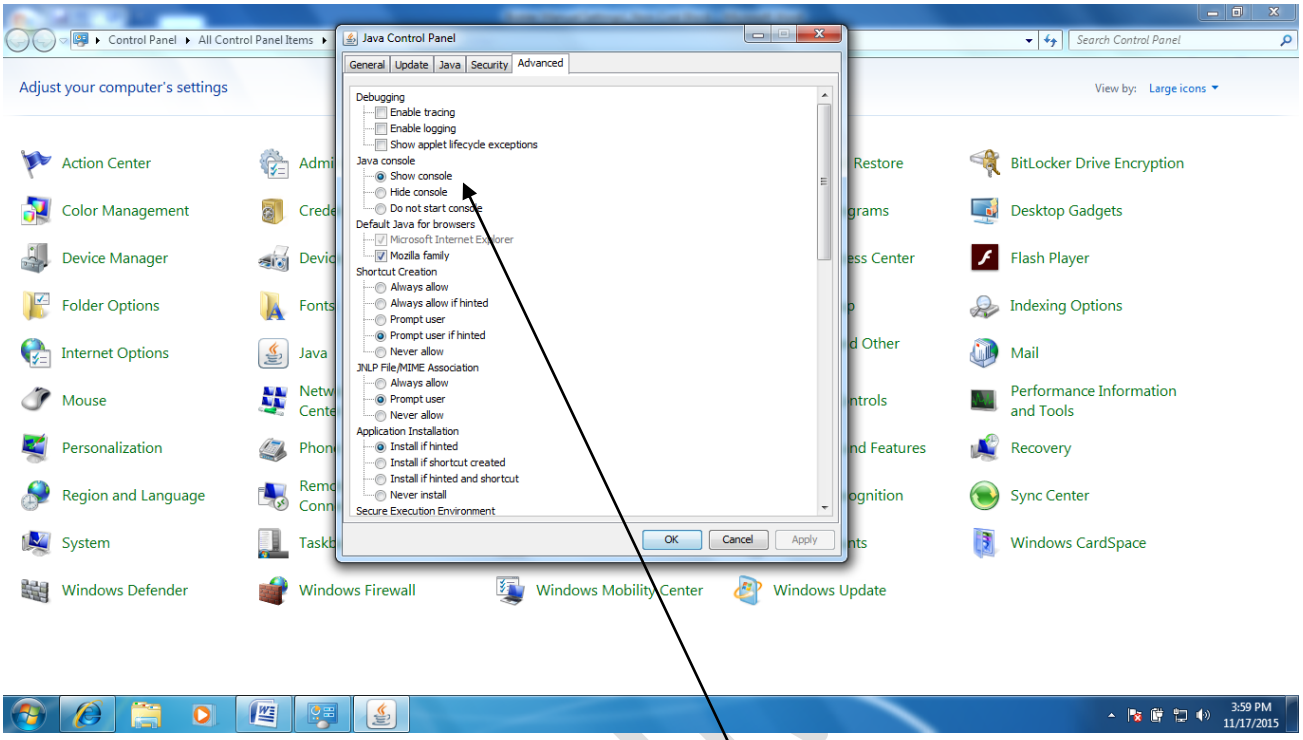
Go to Control Panel> Click on JAVA> Click on Security in JAVA Control Panel

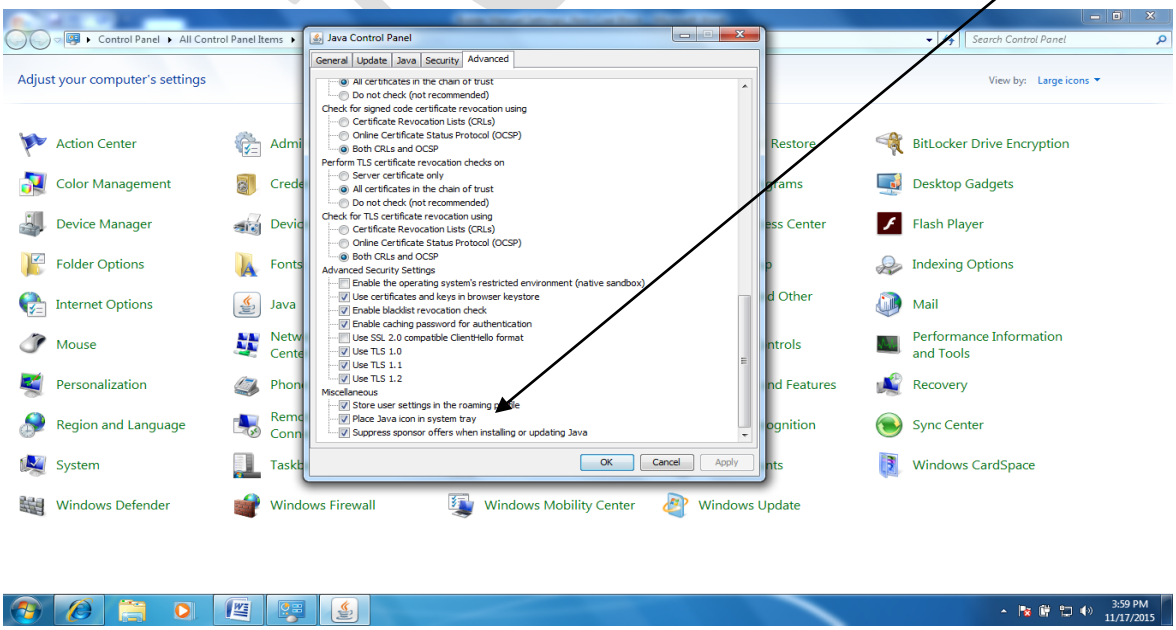


Set security level at "High" for JRE 8 ("Medium" for JRE 7)



Click on "Edit Site List" and add our website http://www.mstcecommerce.com.



Additional Settings : (This will allow the JAVA console to show the status of the Encryption applet. Any bid submitted before the encryption applet starts will throw up a message “Please Try Again. Object Error).

Click On Advanced in JAVA Control Panel> Click on Show Console and Place Java Icon in the systems Tray.