

Guide for Deactivated Bidders (for Reactivation)

A bidder who has been deactivated in any auction, has to go to https://www.mstcecommerce.com/auctionhome/index_new.jsp



The screenshot shows the MSTC Auction website interface. At the top, there are logos for 'एम एस टी सी लिमिटेड' (MSTC Limited), 'MSTC LIMITED A Govt. of India Enterprise', 'MSTC AUCTION', and 'IBM e-business solution'. Below the logos is a navigation bar with links: 'About Us', 'Contact Us', 'e-Pay guide', 'Help', and 'www.mstcindia.co.in'. A link for 'e-Payment Link for De-Act' is also visible. The main content area is divided into two sections: 'Login' and 'Register New User'. The 'Login' section includes fields for 'Username', 'Password', and 'Verification Code' (displaying '4 N 8 10'), along with 'Refresh', 'Login', and 'Reset' buttons. The 'Register New User' section includes a 'Register' button and an 'Upload Document' link. A 'Forgot Password?' link is located below the login section. On the right side, there is a graphic of a computer monitor with a blue arrow pointing to it. At the bottom, there is a 'Bulletin Board' section with a calendar icon and a list of test messages: 'This scroll is for testing purpose will expire on 25/07/2014', 'This scroll is for testing purpose will expire on 25/07/2014', and 'Test Highlights1'.

Login with username and password. Then click on the link

Request for re-activation

The details of the event where the bidder has been deactivated will be displayed. Bidder has to select the auction number and click on the submit button to raise a request for reactivation.

Once the request has been raised, the bidder has to inform dealing officer of the said auction(s) via email, so that their request can be processed. Once the requested has been processed the Reactivation committee will issue penalty on the bidder, this intimation will be sent through the system via an email. Once the email with details of penalty have been received, the bidder has to deposit the penalty amount and inform the dealing officer once again via email so that their account can be reactivated.